

Got Summer Jobs for Youth? Lessons Learned in Securing Over 3,000 Paid Youth Internships

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Today's Purpose

Attendees will:

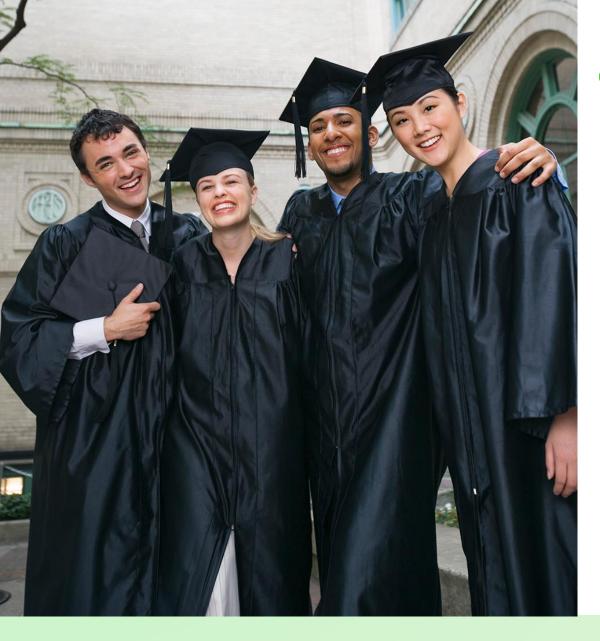
- learn about a paid internship model that is currently being implemented in Miami-Dade
- learn key lessons from implementing a paid internship program
- learn how this model could be replicated in other areas



Session Agenda

- Overview of The Children's Trust
- History of the Internship Program
- Overview of Our Internship model
- Results and Lessons Learned
- Brainstorm your own model





The Children's Trust Vision

The Children's Trust envisions a community that works together to provide the essential foundations to enable children to achieve their full potential.



What is The Children's Trust



florida children's council

Broward

Children's Services Council of Broward County

Duval

Kids Hope Alliance

Manatee

Manatee County Children's Services

Martin

Children's Services Council of Martin County

Miami-Dade

The Children's Trust of Miami

Palm Beach

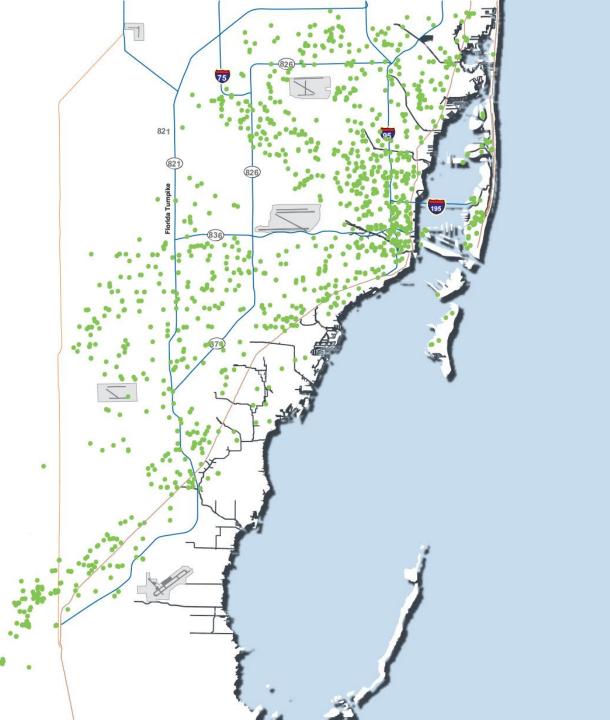
Children's Services Council of Palm Beach County

St. Lucie

Children's Services Council of St. Lucie County



Where We Invest





Internship Timeline

Summer 2016

Investment: \$2,600,000

goal: 1,300 interns & 500 businesses

of interns: 1,463 # of businesses: 717

Partners: 4

Summer 2017

Investment: \$2,300,000

goal: 1,500 interns & 800 businesses

of interns: 1,827

of businesses: 539

Partners: 5

Summer 2018

Investment: \$4,575,000

goal: 3,000 interns & 800 businesses

of interns: ???

of businesses: ???

Partners: 7























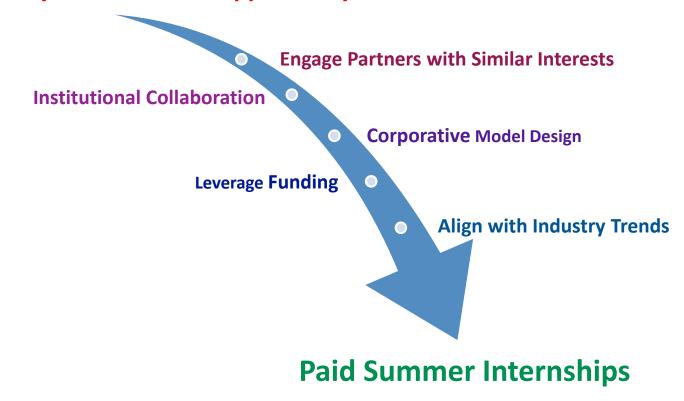
JPMORGAN CHASE & CO.





The Strategy behind the Model

Clearly Articulate the Opportunity





Inputs

Input	Role	Responsible Party
Local Funders	Provide money and convening power	The Children's Trust
Contract/Grant Administration	Coordinates MOUs and contracts between multiple agencies and disperses funding	Miami-Dade County
Internship Administrator	Manages all aspects of the program including: program promotion, recruiting students, recruiting businesses, managing the registration website, implementing curriculum, managing intern wages	Miami-Dade County Public Schools, The Foundation for New Education Initiatives



Activities

Convening Stakeholders

- Aligning goals across agencies including board meetings
- Signing MOUs and/or contracts

Pre-internship

- Program promotion in school and with community
- Enrolling interns and businesses in program
- Matching interns with businesses
- Creating bank accounts for program youth
- Enrolling interns in accident insurance

During the internship

- Supporting interns in completing weekly assignments
- Supports business with placement and coaching
- Paying interns for transportation and their stipend
- Collecting timesheets

Post internship

- Providing school credits (high school/dual enrollment)
- Completing satisfaction surveys

Activities



Outputs

of interns placed

% of youth completing internship

of internship hours completed

\$ amount of stipends awarded to interns

of companies with interns

of youth receiving high school/dual enrollment credit

of new bank account opened

Outputs



Results

Outputs	2016	2017
# of interns placed	1,463	1,827
% of youth completing internship	98%	94%
# of internship hours completed	216,150	256,800
\$ amount of stipends awarded to interns	\$1.7M	\$2.3M
# of companies hosting interns	717	539
# of youth receiving high school/dual enrollment credit	57	48
# of new bank account opened	1,075	1,859



Outcomes

% of interns increasing job skills

% of interns satisfied with the program

% of employers satisfied with program

% of job coaches/instructors satisfied with program

% of interns have increased post-secondary success

% decrease in youth violence in Miami-Dade County

Outcomes



Results

Outcomes	2016	2017
% of interns increasing job skills	98%	94%
% of interns satisfied with the program	94%	97%
% of employers satisfied with program	97%	98%
% of job coaches/instructors satisfied with program	Not Assessed	96%
% of interns have increased post- secondary success	Investigating	Investigating
% decrease in youth violence in Miami-Dade County	75% Not the Only Factor	82% Not the Only Factor



The Big Picture

To Date...

Total Numbers of Interns: 3,153

Interns Who Qualify for Free/Reduced Price Lunch: 69%

Interns with Disabilities: 13%

Completion Rate: 96%

Employer Rating: 97%

Intern Rating: 95%

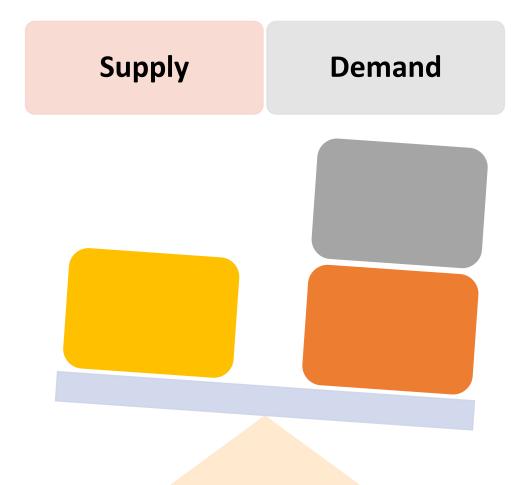
Number of New Bank Accounts Opened: 2,934

New Accounts Still Open: 86%

Current Average Account Balance: \$337



Lessons Learned





Lessons Learned

Negotiate with the Vision in Mind

Deliberate Program Structure

Constant Communication

Create a
Development
Structure

Remember Leverage is Key

Understand Partners' Processes

Create an Evaluation
Structure

Public Awareness

Keep the Enrollment Process Simply

Collaborative Problem Solving



Brainstorm Your Internship Model

Inputs What resources will be use to support the project?

Activities

What are the main things the project will do/provide?

1

How many and what sort of observable/ tangible results will be achieved?

Outputs

 ·	

Outcomes

What will occur as a direct result of the activities & outputs? (typically, changes in knowledge, skills, attitudes)

Examples:

- Funding
- Potential partners
- Existing internship programs
- Industry partners
- In-kind contributions

- Establish regional partnerships
- Develop curriculum
- Conduct workshops
- Provide research/ field experiences Policies created
- Hold conference
- Establish articulation agreement
- People engaged (students, faculty, industry partners)
- Curriculum materials developed
- Publications issued
- Certification standards established
- High school students have increased awareness of technical career opportunities
- Faculty improve their pedagogical skills
- More students enter workforce with 21st century skills



Because All Children Are Our Children







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